

LAKESIDE HOSPICE

Nondiscrimination and Accessibility Requirements

Lakeside Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Lakeside Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Lakeside Hospice:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Spanish and French
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Vicki Burns, Co-Owner.

If you believe that Lakeside Hospice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Vicki Burns, Co-Owner, 5105 W. Napoleon Avenue, Metairie, LA 70001, 504-456-6011, Fax: 504-456-6964, Email: vburns@lakesidehospicela.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Vicki Burns, Co-Owner is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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Nondiscrimination Statement

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ATTENTION: If you speak languages other than English, language assistance services, free of charge, are available to you. Call 1-504-456-6011.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-504-456-6011.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-504-456-6011.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-504-456-6011.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-504-456-6011。

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 1-504-456-6011۔

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-504-456-6011.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-504-456-6011. 번으로 전화해 주십시오.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-504-456-6011.

ໂປດຊານ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີສິ້ນໃຫ້ທ່ານ. ໂທ 1-504-456-6011.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-504-456-6011。まで、お電話にてご連絡ください。

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-504-456-6011.

ناگاداری: ی‌ه‌گ‌ه‌ر ب‌ه‌ زمان‌ی‌ ک‌وردی‌ ق‌ه‌س‌ د‌م‌ک‌ه‌یت‌، خ‌ز‌م‌ه‌ت‌گ‌وز‌اری‌ه‌ک‌انی‌ ی‌ار‌م‌ه‌تی‌ ز‌مان‌، ب‌ه‌خ‌و‌ر‌ایی‌، ب‌و‌ت‌و‌ ب‌ه‌ر‌د‌ه‌ست‌ه‌. ب‌ک‌ 1-504-456-6011. ب‌ه‌پ‌

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-504-456-6011.

אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט - s
1-504-456-6011.